

WEAR & TEAR VS DAMAGES

WEAR & TEAR	DAMAGES
Small nail holes caused by a 6 penny nail or smaller. A 6 penny nail is 2 inches long and is used for hanging picture frames and other items on walls	Large holes from hanging shelving, pictures, screws, wall anchors, flat screen television brackets or any other wall hanging that causes damage larger than a 6 penny nail
Faded paint	Spot painting and patching or touch up painting of any kind
Faded caulking around the bathtub and tiles	Missing caulking around the bathtub and tiles
Hard water deposits.	Buildup of dirt, mold, mildew, or water stains from a preventable or unreported water leak or drip
Worn out keys	Broken, lost or unreturned key
Loose or stubborn door lock	Broken or missing locks
Loose hinges or handles on doors	Damage from a door from forced entry, or damage from using feet to open doors
Worn carpet traffic patterns	Torn, burned, stained, missing, ripped, scratched, or snagged carpet, pet damage
Faded finish on wood floors	Scratched, gouged, warped or water damaged wood floors
Linoleum worn thin	Linoleum with tears, chips or holes
Worn counter-tops due to daily use	Burned, cut, stained, scratched or water damaged counter-tops
Drywall cracks from settling	Holes in walls, doors, screens or windows from misuse, negligence, carelessness, accident, or abuse
Faded, chipped or cracked paint	Unapproved or poor tenant paint job
Loose wallpaper	Ripped or marked-up wallpaper

PO Box 10743, Austin, TX 78766 • www.smarteggmgmt.com Main Number M–F, 9am–5pm | (512) 910-4408 Maintenance M–F, 9am–6pm | EXT. 1 Emergency After-Hours Maintenance | EXT. 2



WEAR & TEAR	DAMAGES
Worn or heat blistered mini-blinds	Broken, bent, cracked or missing slats, wands or hardware. Broken strings
Dirty window and door screens	Torn or missing screens
Sticky Window	Broken window
Loose or inoperable faucet handle	Broken or missing faucet handle
Running toilet	Broken toilet seat, tank top or chipped or cracked toilet bowl
Musty Odor	Urine or pet odor throughout unit
Closet bi-fold door off track	Damaged or missing bi-fold door
Non-functioning smoke or CO detector	Missing or detached smoke detector or CO detector or missing batteries
Non-functioning light fixture	Missing, burnt out, or incorrect style light bulbs
Dry lawn	Lawn with pet urine spots, dead areas, excessive weeds
Slow draining drains	Drains that are clogged by hair, toys, or other non-flushable objects