Onboarding: What are the next steps now that I’ve signed up with you?

Property Owner FAQ · https://smarteggmgmt.com/faq/onboarding-what-are-the-next-steps-now-that-ive-signed-up-with-you/

- We will make sure all needed repairs are performed. Make ready process:
  - **Thorough inspection** to determine all needed repairs
  - **Line-item quote** that has been reviewed by our Maintenance Manager for necessity and pricing
  - **Your review and approval** of the quote, as well as submission of funds so that work may begin
  - **Scheduling** of the make ready, including standard maintenance items in between tenants (see pp. 5–6 of our Landlord’s Welcome Guide)
  - **Completion** of the make ready, which typically takes 1–2 weeks
  - **Quality control** walkthrough by our Field Coordinator to ensure that all work was completed fully and accurately.
- This is our lease listing process:
  - Professional photos are taken as soon as your home is ready to be listed (which could be right away or else after the make ready is complete, depending on condition)
  - Rent is determined and your property is listed on the MLS, our website, and syndicated out to approximately 25 sites, including Zillow.
  - The link is shared with you once your home is listed for rent. If you notice any updates needed, just let us know.