Maintenance & Repairs: Will you use my preferred vendor or handyman for repairs?

Property Owner FAQ · https://smarteggmgmt.com/faq/maintenance-repairs-will-you-use-my-preferred-vendor-or-handyman-for-repairs/

In order to ensure quality, accuracy and timeliness of repairs, SmartEgg uses only vendors of its own choosing, and coordinates maintenance, repairs, cleaning, and the like. Our reputation—and yours—is on the line, so we work only with competent and reliable vendors to make sure the work is done correctly the first time and our properties are prioritized. Exceptions to vendor choice, at SmartEgg’s sole discretion, may include lawn care and pest control, or rare cases where the Owner pays a vendor directly.