I am at the property but the Codebox doesn’t work.

Realtor FAQs · https://smarteggmgmt.com/faq/i-am-at-the-property-but-the-codebox-doesnt-work/

- In many cases when the Realtor has this issue, the exact process hasn’t been followed. Please double check the instructions.
- When you arrive at the property, please text the serial number on the Codebox itself (8 digits) to the text you received, which will then give you a 4-digit access code.
- If the Codebox appears to be defective – maybe the batteries are dead or the spring-loaded door won’t open, please contact us right away at 512-910-4408 and we’ll help you get in!