Can I schedule directly with the tenant?

Realtor FAQs · https://smarteggmgmt.com/faq/can-i-schedule-directly-with-the-tenant/

We do require that you schedule through ShowingTime. If you have requested a showing but not heard back, please know that ShowingTime will automatically escalate by contacting them a second time. If you still don’t hear from them, please cancel your original request and submit a new one. If you then don’t hear back, please do let us know and we’ll help you get scheduled during business hours.