Leasing: Can I meet my tenants?

Property Owner FAQ · https://smarteggmgmt.com/faq/can-i-meet-my-tenants/

We don’t allow our clients to meet tenants. One of the primary reasons we get hired is to take the day-to-day management headaches off your hands. If tenants have access to you, they will contact you. Not only does this defeat the purpose of hiring us but it also makes it harder for us to do our job properly as you may have communications with them that we don’t know about. It can also undermine our effectiveness if they believe they have access to you. We also try to protect you from any number of liability concerns, which we can best accomplish by maintaining a buffer between you and the tenants.